ANNUAL PRESS CONFERENCE AND CAPITAL MARKETS UPDATE



WITH YOU TODAY





TODAY WE WILL TALK ABOUT...



2022

1. CMD – sCore announcement



2023

2. sCore delivered growth despite external headwinds

2024

3. Three years of sCore (strategy KPI)

. .

Business year '23/'24 (incl. details on financials)

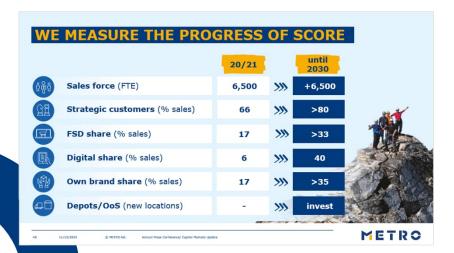
2030

Our Ambition

CMD 2022 – sCore ANNOUNCEMENT



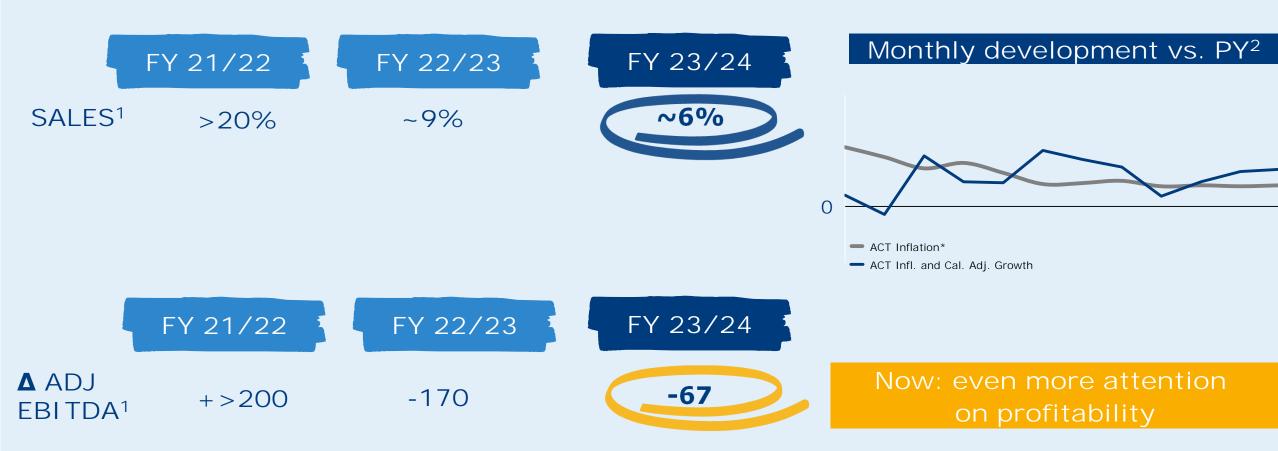








sCore: METRO A GROWING COMPANY AGAIN



¹ At constant currency. 2021/22 without JP and MY, with Aviludo and PaP Spain. 2022/23 without JP, MY, BE, JHB, IN. Adj. EBITDA in € m. ² Sum of countries, portfolio-adjusted, without hyperinflation effect TR; *Total inflation NSP based on country level adjusted for comparable articles (articles with at least 30% of current sales in PY).



WE MANAGED EXTERNALITIES AS ONE METRO



GEOPOLITICAL SITUATION

- War in Ukraine
- Decision to stay in RU monitored constantly
- Further crises cause strain on supply chain



INFLATION & COSTS DEVELOPMENT

- High inflation in 2021/22
- Infl.-adj. growth by sCore
- Impact on adj. EBITDA
- CY: partially deflationary environment



CYBER ATTACK & IT SECURITY

- Cyber attack with significant operational impact
- Sales/adj. EBITDA¹ impacted
- Damage only partially covered by insurance
- Increased IT security costs

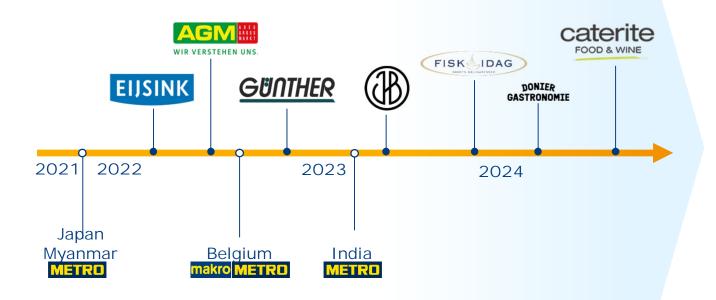


¹ Cyber attack negative effect on sales: low 3-digit; on adj. EBITDA mid-high 2-digit, partially covered by insurance: mid 2-digit



OPTIMIZED PORTFOLIO IN LINE WITH SCORE

Acquisitions accelerate sCore



Digitalization & wholesale transformation



No further country exits planned

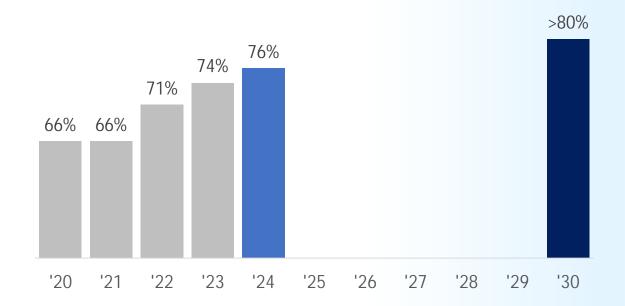
624 stores¹ incl. 522 with OoS, 94 depots, 33 countries

¹ As of 30.09.2024.



PRIORITY NO. 1: OUR CUSTOMERS

• Strategic customer sales share (%)



• No. of multichannel customers tripled



- +~€0.9 bn sales¹
- Driven mainly by HoReCa

NPS positively impacted by
 sCore: +~10% p vs. 2020/21²

All figures adjusted for CN, JP, MN exits. Reported view. ¹ Growth of FY 23/24 vs PY. ² NPS – customer satisfaction tool "net promoted score"



FRANCE: GROWING MULTICHANNEL CUSTOMERS



- Driven by sales force
- Clear customer promise & value proposition
- "Multi-focus" posture
- Clear communication & user experience on all customer touchpoints



~5k multichannel customers & generate

>x5 in sales









STORE REPOSITION AND ARTICLES MGMT



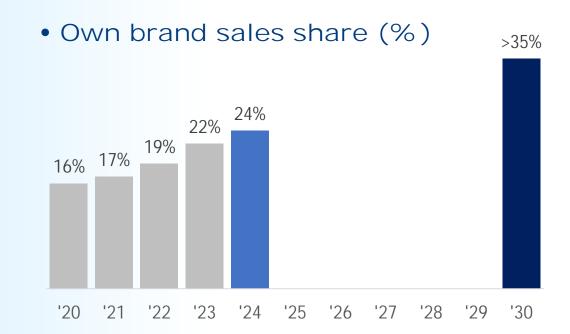
Assortment:

Assortment reduction of >400k articles

Pricing program "buy more pay less":







- + ~€0.9 bn sales¹
- Margin own brand 25%



SPAIN: OWN BRAND 2030 TARGET REACHED



- Increase in own brand sales share through:
 - ✓ Sales
 - ✓ Loyalty
 - ✓ Profitability
- Collaboration with new target group mgmt team
- Prioritization of quality of products with innovation
- Accomplishment of sustainability & packaging commitments

>35%

own brand sales share

2030 target already reached







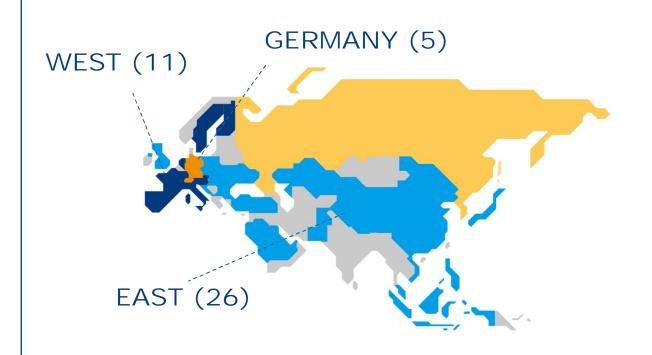
STORE INFRASTRUCTURE TRANSFORMATION



MULTICHANNEL FULFILLMENT CENTERS enable more delivery and productivity

- SPACE MANAGEMENT
 ...to utilize space in a more efficient way
- STOCK MANAGEMENT ...to digitalize store/FSD operations and improve stock accuracy
- IN-STORE LOGISTICS
 ...to achieve higher service level¹
 and better productivity

NETWORK TRANSFORMATION PROJECTS +42 MNTs² (2023/24) | ~70 MNTs (2024/25)



Availability on shelfs in the stores and availability for delivery in FSD. 2 MNT = Multichannel Network Transformation Projects, that incl. OoS and depots: West: 10 OoS & 1 depot; Germany: 5 OoS, East: 10 OoS & 16 depots



12

FURTHER STRENGTHENING OF FSD



>33%

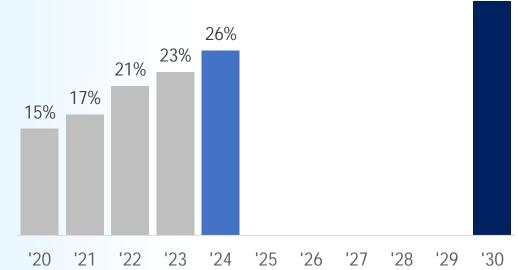
• Sales Force:

+ > 700 employees (as of 30.09.2024: ~8.500)

Last acquisition (Aug. 2024):







- +>€0.8 bn sales¹
- Growth investments paying off





CROATIA: FSD RITUALS AND PROFITABILITY







+>20%HoReCa sales growth



>75%
Healthy Customer Share
~85%
during the season



~5% EBITDA FY 23/24



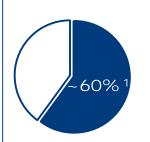
METRO MARKETS: GROWTH & CONSOLIDATION





After DE (Sep '19) METRO MARKETS speeded up roll out in line with sCore!





- Growth ~50%²
- Operational cost impr.
 >10%p overall²



- ~1.335k products (+42%²)
- ~2.4k partners (+22%²)

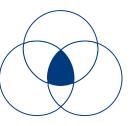
Status quo

...further focus on operational cost improvement

¹ HoReCa countries that account ~60% of METRO HoReCa potential. ² Compared to PY.



DISH: MORE PRODUCTS, MORE COUNTRIES

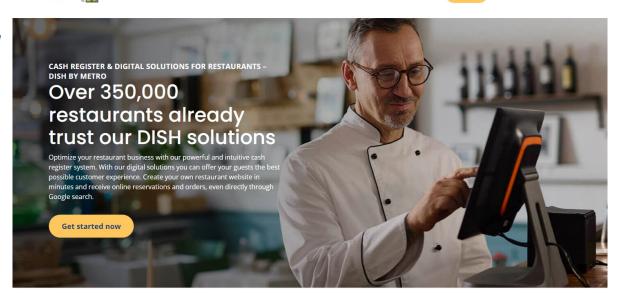


~350k DISH customers

make us one of the largest Western world digital hospitality platforms

DISH

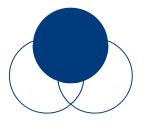
- DISH Reservation: -39 m guests (+~50% vs PY)
- DISH POS: new country entries: ()
- DISH Pay: countries launched in:
- DISH DINE: Oct. 2024 (www.dish-dine.com), an online reservation and ordering platform
- Our EBITDA-Capex improvements



Our solutions ▼ Pricing News ▼ Service ▼



RAMP-UP OF DIGITAL TOOL USAGE

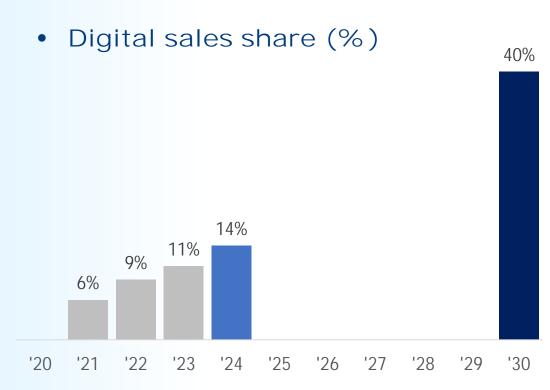






Customer App

~1.2 m active customers



- +~€0.9 bn sales¹
- Digital channel synergizing effect

Digital sales share in all years excl. JP, MM, BE. ¹ Growth of FY 23/24 vs PY



WHOLESALE. MORE THAN EVER!

We are... ...more WHOLESALE than ever! ...more FSD than ever! ...more DIGITAL than ever!



SCORE STRATEGY PROGRESS











SALES¹ >20% 9% +3-7% 6% **√**

ADJ EBITDA¹ vs. PY

+>200

-170

-100 to +50

-67







CY: GROWTH DRIVEN BY ALL SEGMENTS

SALES GROWTH¹ ▲ ADJ. EBITDA^{1,2} FY 23/24 FY 23/24 Q4 Q4 METRO PORTF. ADJ. +6% -67 m +4% -7 m METRO +4% +4% -7 m -78 m 0% +1% -10 m -27 m **GERMANY** WEST +1% +2% -11 m +1 m+10% +14% **RUSSIA** +13 m +1 m+7% +6% +7 m $+31 \, \text{m}$ **EAST** +€17 m +€56 m **OTHERS** +9 m -89 m





CY: ALL CHANNELS GREW





Growth stores:

+2% sales¹



 $+6\%^{1}$

Growth FSD:

+17% sales1



Roll-out METRO MARKETS:

+49% sales¹



DISH:

+~27 k new subscribers²

¹ Figures 12M 23/24 FY vs 12M PY (at constant currency, portfolio adj). ² In 12 23/24 cumulated FY



PY ONE-TIME EFFECTS SUPPORTED PY EPS

Q4 FY

€m	22/23	23/24	22/23	23/24
Adj. EBITDA	265	253	1,174	1,058
Transformation gains	1	7	153	22
Real estate gains	1	3	208	42
EBITDA	268	264	1,534	1,122
D&A	-314	-257	-936	-904
EBIT	-46	6	598	218
Interest and investment result	-70	-57	-198	-157
Other financial result	18	-28	209	-96
Net financial result	-52	-84	11	-253
EBT	-98	-78	609	-35
Tax expense	-52	6	-170	-90
Net income ¹	-149	-72	439	-120
EPS in €	-0.41	-0.20	1.21	-0.33
				<u>/</u>

EBITDA

- Adj. EBITDA impacted by cost pressure, transformation & post-transaction effects (mostly licence fee until Apr PY)
- Transformation gains PY: sale of METRO India
- Real estate gains PY: Campus Project

NET FINANCIAL RESULT

• PY other financial result impacted by positive non-cash FX-effect vs. more neutral FX development in CY

TAX

• Income tax in countries with high profitability & WHT on licences. Offsetting by deferred tax on hyperinflation TR

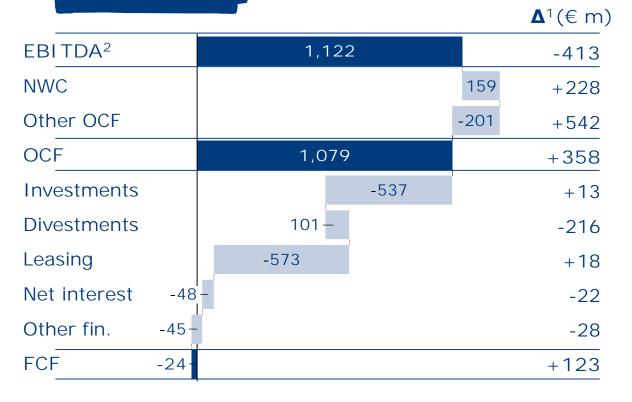
EPS

• PY EPS supported by non-cash FX-effects in other financial result, Campus & METRO India sale effects

Attributable to METRO shareholders.

CY: NWC IMPROVEMENT DRIVES FCF

FY 23/24 (€m)



Net debt 30 Sep 23 €3,051 m



Net debt 30 Sep 24: €3,203 m

OPERATING CASH FLOW

- Δ NWC is due to improvements in all categories: inventory, payables & receivables
- Δ Other OCF: PY incl. deconsolidation of IN and real estate gains (reversal of effect in EBITDA)

INVESTMENTS/DIVESTMENTS

- In line with sCore
- Divestments PY: Campus transaction

FCF

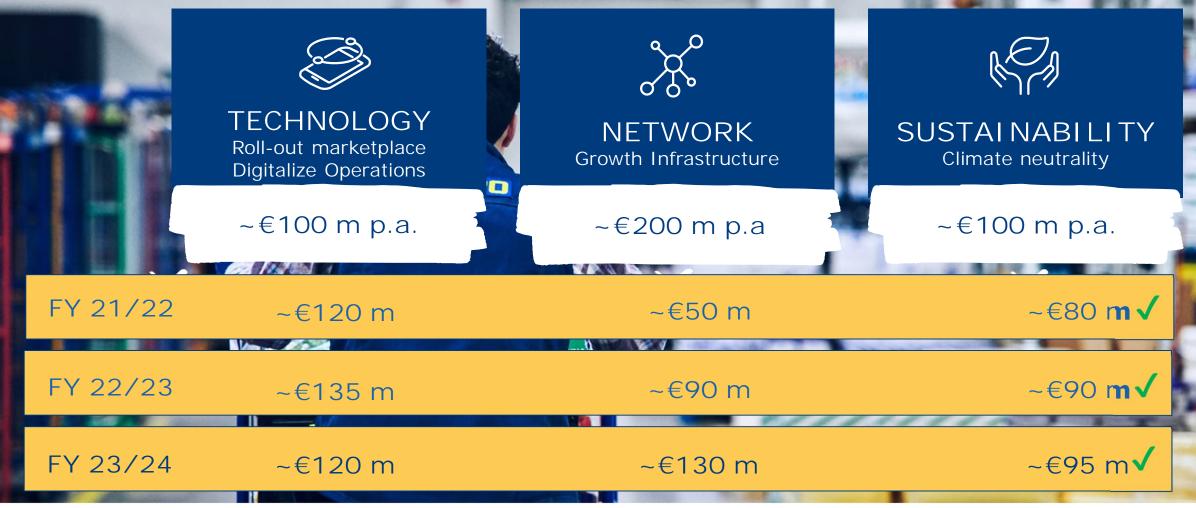
 Slightly negative FCF as planned, increase vs PY mostly due to NWC improvement

NET DEBT

- Increase vs PY as planned due to higher leasing liabilities and dividends payment
- Partially compensated by the minority sale China



GROWTH INVESTMENTS IN LINE WITH SCORE









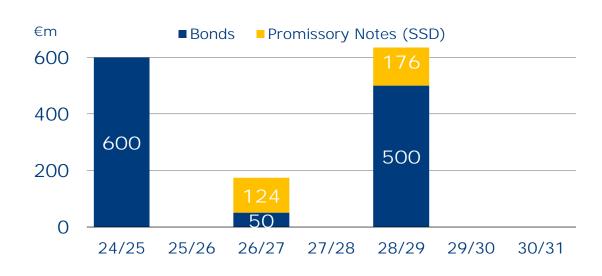


FINANCING SECURED



- ~85% of net debt-> leasing
- Increase vs PY mainly due to dividends paid and leasing

Debt maturity profile as of 30/09/2024



- 2023/24: €500 m bond for 5 years, coupon 4.625%
- Oct '24: €300 m promissory notes
- Two benchmark bonds outstanding (03/2025; 03/2029)
- Access to ~€1,1 bn credit lines



NEXT: MAINTAIN GROWTH - FOCUS ON COSTS







Sales on steady growth path



EBIT(DA) under pressure



Cashflow to be improved

- The aim is to maintain the sales momentum while increasing the focus on efficiency, productivity and profitability
- To successfully implement sCore, Cost Leadership across METRO is a precondition
- **SEBITDA** needs to outgrow Sales in order to meet sCore 2030 targets
- Our responsibility is to focus on PEX & NPEX costs, as well as cashflow improvement

Annual Press Conference/ Capital Markets Update



29



1 YTD June 24 vs PY growth, productivity inflation adjusted. Sum of countries. Operational productivity is including Stores and Sales Force CFTEs, Admin Productivity excluding BG, RS, MD, FSD companies and other entities due to lack of split of CFTEs per activity



OPERATIONAL EFFECTIVENESS, COST LEADERSHIP

1. Re-focusing IT

3. Reducing non

2. Accelerating Global Solution Centers

personnel expenses

4. Transforming Buying department

1: Harmonizing systems & implementing a new Target Operating Model with business led IT.

2: Boosting our METRO Global Solution Centers.

3: Cost Leadership to accelerate sCore wholesale strategy.

4: Leveraging the scale of One METRO.

5: Creating even more productive, wholesale-oriented and efficient organisation.

5. Optimizing structural costs

Cost saving potential of up to €300 m p.a. by 2027/28





SALES¹ 31 31 31 All segments contribute to the growth

ADJ EBITDA¹ vs. PY 1,058 ~1,100 Slightly increase

Transformation costs - ~40 Up to 150

Cost saving potential of up to €300 m p.a. after implementation phase (by 2027/28)

¹ At constant currency, sales in € bn, adj. EBITDA and transformation costs (according to the new definition) in € m.





Transformation costs according to the new definition included in figures.



GROWTH AMBITIONS FOR 2030 RECONFIRMED



Growth path well on track

- As of FY26, initiative savings kick in and support EBITDA growth
- TV2E cignificantly pagatively impacts
- FY25 significantly negatively impacted by initiatives
- Thereafter strong improvement incl. contribution from initiatives

Up to €150 m transformation costs in 2024/25, bring up to €300 m p.a. full initiative contribution after implementation phase (by 2027/28)



OUR KEY MESSAGES TODAY METRO is a growing company once again sCore has proven to be resilient in times of crisis Portfolio, network, strategic KPIs - fully on track 3. Further focus on profitability while maintaining growth Concrete initiatives for reaching 2030 targets 5.

ENABLING MOMENTS











MPULSE

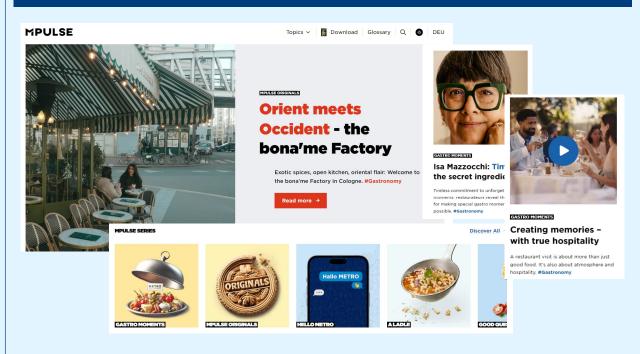
Topics and background – from wholesale and from the world of our customers

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EVENTS AND FINANCIAL CALENDAR

UPCOMING EVENTS

12 Dec 24 SdK Forum – virtual

FINANCIAL CALENDAR 24/25

5 Feb 25 Q1 Disclosure 2024/25 (6.30pm)

19 Feb 25 Annual General Meeting 2025 (10.00am)

15 May 25 H1/Q2 2024/25 Half-year financial report (16 May Analyst & Press Call)

28 Jul 25 9M/Q3 Disclosure 2024/25 (6.30pm)





CONTACT

METRO AG Investor Relations Metro-Straße 1 40235 Düsseldorf, Germany

F +49 211 6886-73-3759 E investorrelations@metro.de W www.metroag.de METRO AG Corporate Communications Metro-Straße 1 40235 Düsseldorf

T +49 211 6886-4252 F +49 211 6886-2001 E presse@metro.de W www.metroag.de

PORTFOLIO ADJUSTED GUIDANCE BASIS

	23/24: reporting	23/24: guidance	24/25: guidance
Exits ¹ India	× IN excl.	X IN excl.	× IN excl.
Acquisitions ² JHB, Caterite	√ incl. since consolidation	√ incl. since consolidation .	√ incl. since consolidation
Sales and adj. EBITDA at constant currency		base €30.1 bn base €1,163 m	base €31.0 bn base €1,100 m ³

¹ Country exits. India incl. until April (incl.) 2023; Sales and adj. EBITDA in Segment East. ² Acquisition of JHB: first-time consolidation May 2023; Sales and Adj. EBITDA in Segment West. Acquisition of Caterite: first-time consolidation Sept 2024. ³ Includes €1.058 m adj. EBITDA 2023/24 and ~€40 m transformation costs according to the new definition.



FREE CASH FLOW DETAILS

€ million	Q4 22/23	Q4 23/24	FY 22/23	FY 23/24
EBIT	-46	6	598	218
Depreciation/amortisation/impairment losses/reversal of impairment losses of	314	257	936	904
fixed assets excl. financial investments				
Change in provisions for pensions and other provisions	20	40	-61	-23
Change in net working capital	206	311	-70	159
Paid (-) / received income taxes	-30	-39	-150	-135
Reclassification of gains (-) / losses (+) from the disposal of fixed assets	0	-5	-209	-41
Lease payments received	14	6	61	36
Other	28	87	-384	-38
Cash flow from operating activities	505	663	721	1,079
Acquisition of subsidiaries	0	-29	-101	-41
Investments in property. plant and equipment and in investment property (excl.right-of-use assets)	-106	-101	-389	-378
Other investments	-54	-45	-160	-159
Investments in monetary assets	-1	-3	-3	-4
Disposal of subsidiaries	0	0	292	259
Divestments	14	14	317	101
Disposal of monetary assets	1	1	1	2
Cash flow from investing activities	-146	-163	-46	-221
Dividends paid	0	0	-6	-201
Proceeds from borrowings	686	122	3,493	3,068
Redemption of borrowings	-833	-321	-3,672	-2,825
Lease payments	-152	-140	-591	-573
Interest paid	-18	-7	-60	-80
Interest received	6	11	34	32
Other financial activities	-6	-15	-17	-45
Cash flow from financing activities	-316	-350	-820	-625
Total cash flows	43	150	-145	233
FREE CASH FLOW	190	381	-147	-24



SEGMENTS: SALES TO EBITDA

1/3

Germany

West

	Q4		FY	
€m / %	22/23	23/24	22/23	23/24
Sales	1,218	1,217	4,897	4,933
Growth in local currency	0.8%	-0.1%	3.5%	0.7%
Reported growth	0.8%	-0.1%	3.5%	0.7%
Adj. EBITDA ¹	27	17	137	111
thereof FX		0		0
Adj. EBITDA margin ¹	2.2%	1.4%	2.8%	2.2%
Transformation costs	0	0	0	0
Real estate gains	0	0	0	0
EBITDA ¹	27	17	137	111

	Q4		F	Y
€m / %	22/23	23/24	22/23	23/24
Sales	3,286	3,308	12,573	12,819
Growth in local currency	3.8%	0.7%	4.4%	2.0%
Reported growth	3.8%	0.7%	4.4%	2.0%
Adj. EBITDA	188	176	614	616
thereof FX		Ο		0
Adj. EBITDA margin	5.7%	5.3%	4.9%	4.8%
Transformation gains	13	0	1	0
Real estate gains	0	Ο	5	1
EBITDA	186	176	620	617



¹ Shift in the reporting of the PY figures between the Germany and Other segments in the amount of €2 m due to a reclassification of the company

SEGMENTS: SALES TO EBITDA

2/3

Russia

East

	Q4		FY	
€m / %	22/23	23/24	22/23	23/24
Sales	493	612	2,510	2,438
Growth in local currency	1.3%	10.1%	-7.9%	14.2%
Reported growth	-40.2%	24,0%	-13.6%	-2.9%
Adj. EBITDA	34	38	152	143
thereof FX		3		-23
Adj. EBITDA margin	6.9%	6.2%	6.1%	5.9%
Transformation costs	0	0	0	0
Real estate gains	0	0	0	0
EBITDA	34	38	152	143

	Q4		FY	
€m / %	22/23	23/24	22/23	23/24
Sales	2,852	2,833	10,359	10,571
Growth in local currency	10.3%	7.4%	11.2%	6.1%
Reported growth	4.0%	-0.7%	4.1%	2.0%
Adj. EBITDA	109	108	394	408
thereof FX		-8		-17
Adj. EBITDA margin	3.8%	3.8%	3.8%	3.9%
Transformation gains	4	0	150	0
Real estate gains	0	1	0	1
EBITDA	112	109	544	410



SEGMENTS: SALES TO EBITDA

3/3

Others

Q4 FY €m / % 22/23 23/24 22/23 23/24 Sales 55 72 213 268 Growth in local currency 26.2% 30% 26.2% Reported growth 30% Adj. EBITDA¹ -221 -96 -87 -133 thereof FX Transformation gains 0 21 Real estate gains 2 203 39 EBITDA¹ -96 -78 72 -160

METRO

	Q4		FY	
€m / %	22/23	23/24	22/23	23/24
Sales	7,905	8,041	30,551	31,029
Growth in local currency	5.4%	3.8%	5.6%	4.2%
Reported growth	-1.1%	1.7%	2.7%	1.6%
Adj. EBITDA	265	253	1,174	1,058
thereof FX		-5		-39
Adj. EBITDA margin	3.4%	3.2%	3.8%	3.4%
Transformation gains	1	7	153	22
Real estate gains	1	3	208	42
EBITDA	268	264	1,534	1,122



¹ Shift in the reporting of the PY figures between the Germany and Other segments in the amount of €2 m due to a reclassification of the company

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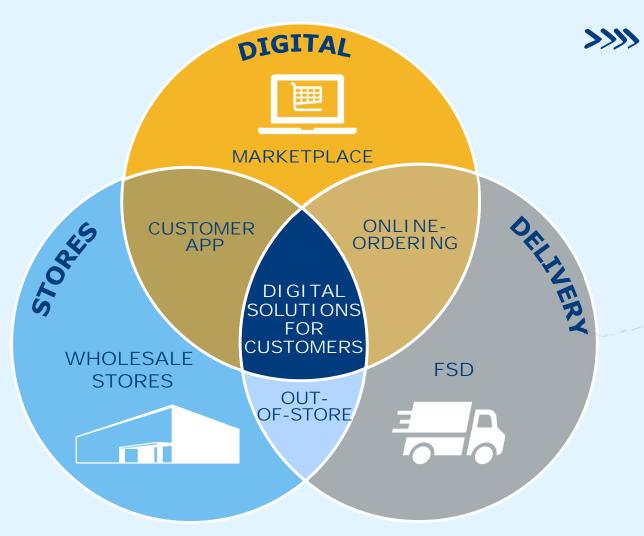
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MULTICHANNEL MODEL IS OUR SUCCESS RECIPE



SIGNIFICANT ADVANTAGES

More efficient for customers

Ideal use of existing infrastructure

Considerable competitive advantage





WE MEASURE THE PROGRESS OF SCORE





